

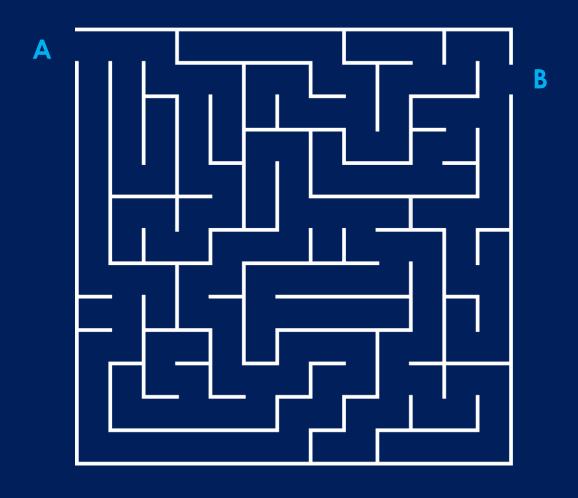
WIIT TAKES YOUR BUSINESS ABOVE THE CLOUDS

Partner Day – Esperienza vs Innovazione: la visione di WIIT



Solve the maze puzzle: link A and B

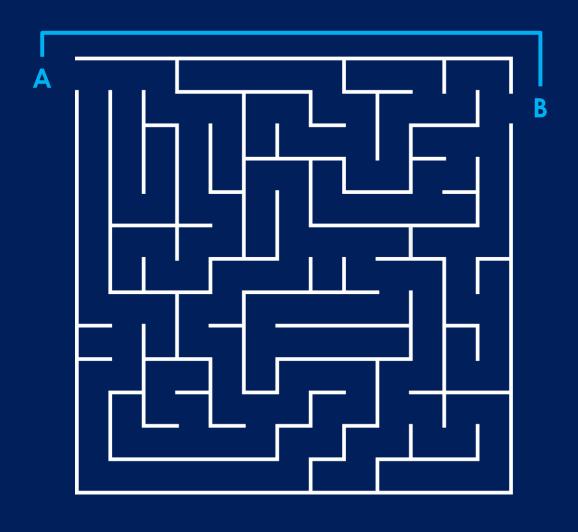






Solve the maze puzzle: link A and B











Experience works... ...till it doesn't





Wrong Decisions: What are the risks?





BEING SURPASSED

Someone who does it **faster** (and possibly **better**)



TECH/TRENDS MISMATCH

Someone who **understands the changes** and can fulfill new needs given by new conditions



COMPETENCIES MISMATCH

Someone who makes it differently or **thinks** it differently



SHRINK/END BUSINESS

To be **forced** to change is different from **willing** to change



WE ALWAYS DID IT THIS WAY



...and some Victims





vs NETFLIX



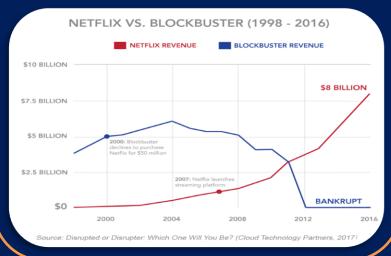
BEING SURPASSED



TECH/TRENDS MISMATCH



END BUSINESS





VS





BEING SURPASSED



TECH/TRENDS MISMATCH



COMPETENCIES MISMATCH



SHRINK BUSINESS

From the period 1980's-1990's Kodak encountered problems of market share, revenues, competitors and technological explosion which was rapidly threatening the survival of their business, due to lack of vision (rising digital cameras) and poor management skills.



VS





TECH/TRENDS MISMATCH



COMPETENCIES MISMATCH



SHRINK/END BUSINESS

In 1963 MIVAR went from Radio to TVs.

Key levers were price competitiveness, robustness of the products.

They didn't see the rising digital era (LCDs flat TVs). End of production in 2000.

From 2014 they tried to enter the furniture market with poor results.



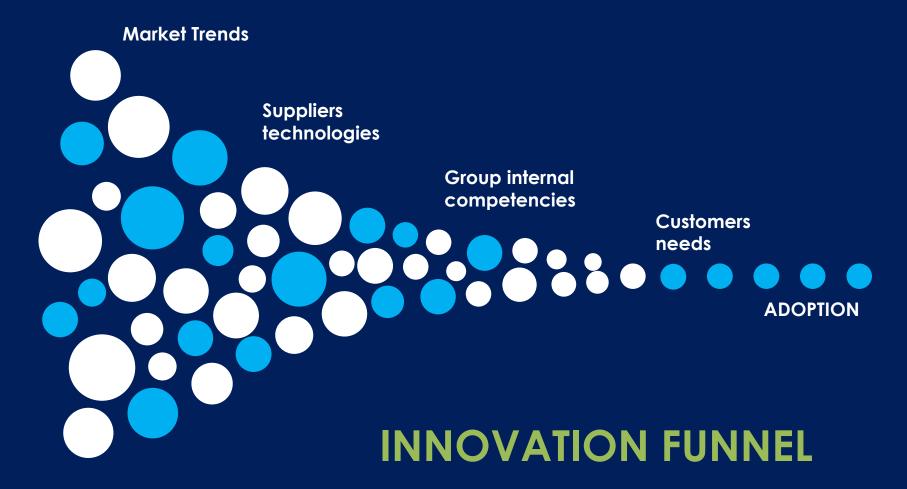




Gartner 2022 – R&D Corporate Strategy Report

WIIT Innovation: What is the Process





WIIT intercepts the main trends and technological innovations and, when these have reached the due maturity on the markets reference (adoption rate at least 20%), it tries to introduce the them on Italian market, together with its suppliers, building tailormade services for its customers.



WIIT Innovation: Key Levers



AUTOMATION



Reduce human effort and error Increase efficiency of services Increase company «tech appeal»



Some NEW Services:



Cloud4Europe Openstack



Kubernetes for Critical Apps



Digital Platform

BUSINESS FOCUS



Solve a customer's business need

Differentiate offering from competitors

Speak with business owners



Some NEW Services:



Cybersecurity –
OT for
Manufacturing



Cybersecurity –
Threat
Intelligence for
Legal

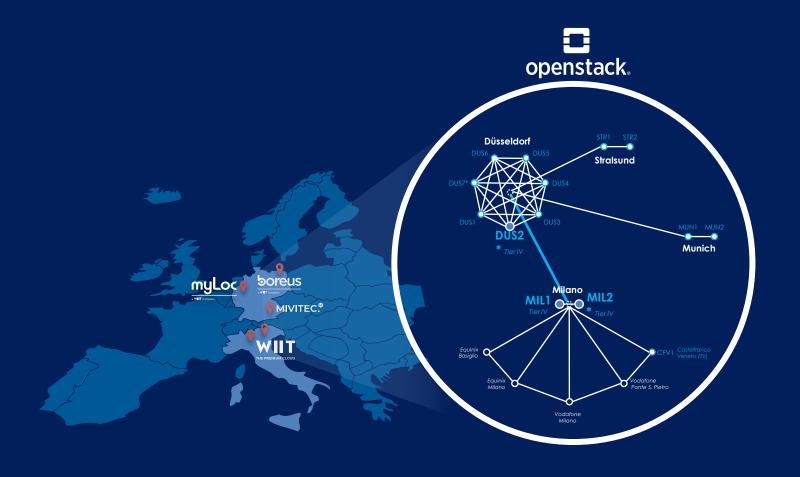


Digital Process (Finance, HR, Claim)



Cloud4Europe (also for) Openstack







Self service laaS Small Customers



Self service laaS Small Enterprise



Self service laaS Enterprise already used to OpenStack



Managed Services for Clients with non-critical Services



Self service laas Enterprise «OpenSource Lovers»

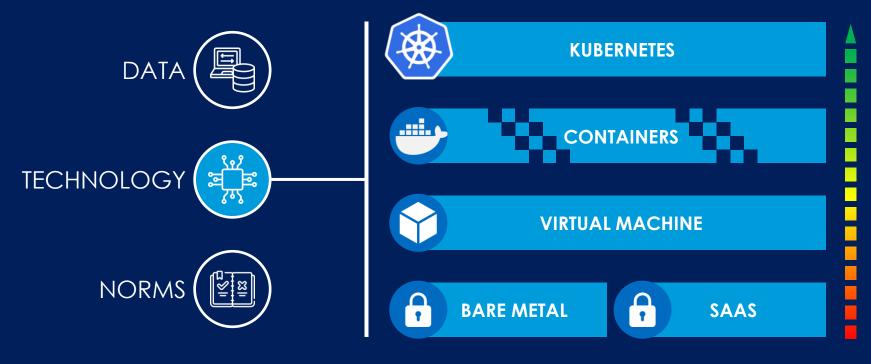


 $^{^{*}}$ Under construction - DUS2 (Tier IV), DUS7, MIL2 (Tier IV)

Kubernetes for Critical Apps: Orchestration and Modernization



Cloud portability depends on Data, Norms and Technology



Installation in WIIT Cloud ecosystem

- Managed
- Set-up
- The customer receives the cluster (ready to use)
- Operational support is continuosly provided
- H24/SLA Based



CYBER SECURITY FOOTPRINT



Cyber Strategy

Managed
Security
Operations
Center

Managed Cyber Technologies

WIIT SECURITY UNIVERSE **COMPLIANCE & PRIVACY MGNT GOVERNANCE CYBER SECURITY AWARENESS SECURITY OPERATIONS CENTER Log Source Analysis** Sizing (EPS, Flow) Service improvement Deploy THREAT INTELLIGENCE **SIEM CUSTOMER THREAT INTELLIGENCE PRIVILEGED COMPROMISE VULNERABILITY** ACCESS ASSESSMENT, **EDR MANAGEMENT MANAGEMENT HARDENING EMAIL NETWORK DATA & CLOUD** OT/SCADA **SECURITY SECURITY SECURITY SECURITY**



Digital Footprint





CUSTOMER ENGAGEMENT PROCESSES

CRM/SALES | E-COMMERCE | SERVICE | MARKETING | LOGISTIC

OPERATIONAL SUPPORT PROCESSES

FINANCE | HR | PROCUREMENT | LEGAL

WIIT DIGITAL PLATFORM



BUSINESS PROCESS MANAGEMENT (BPM)



ECM & COLLABORATION



CONTENT COMPLIANCE



ROBOT PROCESS AUTOMATION

WIIT SECURITY PLATFORM

Inbound - WIIT MULTICHANNEL PLATFORM - Outbound



Peppol – Blockchain - Fattura Elettronica



Capture – Delivery & Recapito



Mail/FAX – SMS - PEC - Portal – IoT - Mobile Devices



ERP – SCM – CRM Web Portal -ECommerce



What's Next: 5-years perspective of a service provider





SYS INT (CONSULTANT)

ZOMBIE



STAR



Service providers with a service portfolio business oriented and highly automated



Companies highly specialized on business solution but poor in automation



Cloud companies with **high standardized** and automated services



Players with a poor business orientation and automation are doomed to disappear



PRICE WAR











Innovation is the ability to see change as an opportunity

- Steve Jobs





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